

Code of Ethics

- I will be just and fair to all customers.
- I will be forthright in my communications and will clearly state all contract terms and warranties in writing.
- I will strive to fulfill all promises for delivery, installations, warranties and servicing.
- I will conduct myself in a professional manner at all times, avoiding any unjust criticism of the association or its members.
- I will strive to improve my operations and be willing to consider new technologies and methods to provide the greatest possible benefit to the customer.
- I will place benefit to the customer before profit, having the integrity to decline a job, which will do an injustice to the customer, my profession or myself.
- I will make every effort to promptly adjust any cause of dissatisfaction.
- I understand my peers may require binding arbitration of any consumer complaint to maintain my membership in the Association.

Signature: _____ **Date:** _____

Membership Definitions

Contractor**	Is properly registered by the State of Wisconsin and is actively engaged in designing, installing or servicing geothermal systems.
Loop Contractor**	Is properly registered by the State of Wisconsin and is actively engaged in designing, installing or servicing vertical or horizontal heat exchangers.
Designer**	Is a Mechanical Engineer (P.E.) or is a HVAC system designer that designs and/or specifies geothermal systems.
Distributor	Is an independent wholesaler of ARI certified geothermal systems.
Manufacturer	Is any manufacturer of ARI certified geothermal equipment.
Utility	Is any electric investor owned utility serving Wisconsin customers (municipal and cooperative utilities may sign up as an associate member)
Associate	Is any company or individual not included in the other categories whose business has a direct relationship to the geothermal industry.
Honorary	Is a member whom the Association wants to recognize for outstanding service to the geothermal industry. Such members do not have voting privileges.

** **New** member Contractors, Loop Field Contractors and Designers will be designated as **PROBATIONARY** members and will be accepted as full members when the following criteria are met:

- Contractor Members - Proof of insurance indicating type of insurance coverage filed with WGA.
- Designer Members - Proof of Professional Liability coverage filed with WGA.
- Signature on the form above, indicating acceptance of the Code of Ethics, filed with WGA

A schedule and description of authorized training events is available from the Wisconsin Geothermal Association on the web at www.wisgeo.org or by calling 888-782-6815 or 262-649-9125.